



OPEN FORUM

ARMC

DATE/TIME OF MEETING:	24th October 2018
VENUE:	Marsham Arms, Felthorpe.
ATTENDEES:	Emma Cliffe*, Rachael Dittrich*, Andrew Gordon (Jeesal), Jane Matheron (Kemps Place/Olive Court), Michael Millage* (Joint Chair and Chair for this meeting), Cynthia Phillips, Bob Pritchard* (Joint Chair), Tom Shaw (Beeshaw Group), Jane Shaw (Beeshaw Group) Mark Talbot*, Tobias Talbot (Talbot Care Services Ltd.) (part of the meeting)
APOLOGIES:	Robina Clarke*, Bernadine Pritchett*
MINUTE TAKER:	Caroline Payne

*Management Council Members

ITEM NO.	KEY POINTS DISCUSSED / ACTION TO BE TAKEN	NAME	ACTION COMPLETION DATE
1	<p>Michael Millage welcomed everyone to the open forum. MM said that although there was an agenda this was an opportunity for Providers to raise any areas of concern they may have.</p> <p>Notes from previous open forum held on 19th July 2018 - Agreed as a correct record.</p>		
2	<p><u>New Care Association</u> MM reported that Dr. Fiona Denny had been appointed to lead the project and MM said there was a tight process controlled by the steering committee of which ARMC was representative. The steering committee was being broadened to include CAN and Health. The UEA and College of Suffolk are involved with the process.</p> <p>Engagement with the sector had taken place using appointed market connectors. The information collected from these events was being used to formulate a questionnaire which would be sent out to all Providers. The market connectors will also talk to the wider market. MM encouraged Providers to engage. The feedback from the questionnaires will be circulated to all Providers.</p>		

	The timescale for completion of the Cost of Care working group had not been given and it was agreed to write to NCC for a formal answer. MM agreed to do this and also ask for a meeting.	MM	
4	<p><u>Safeguarding /Training</u></p> <p>MM reported that he had recently attended a Safeguarding Development Day looking at the strategy of the Board and making sure people were using the right resources and making referrals using/having the right information. MM circulated the referral safeguarding adult's checklist for members use.</p> <p>MM reported that the Suicide Prevention Training had been offered to the independent sector which was a positive move. The Trust will share training where possible in the future. It was felt that a consistency in training was a key aspect of working more closely.</p> <p>BP said he would endeavour to attend the future regional safeguarding meetings.</p>		
5	<p><u>Any other items of concern to members</u></p> <p>JM highlighted a recent issue with a service user. GP, Police, Ambulance services, social workers and crisis team have not dealt with the issue, just referring to each other's services. The care co-ordinator has not taken any responsibility. JM asked if anyone could recommend a course of action. It was agreed that JM should contact the care co-ordinators line manager and also speak to CQC.</p> <p>JM thanked people for their suggestions and hoped to resolve the issue soon.</p>		

NEXT MEETING
DATE: 16 th January 2019
TIME: 1.15 pm
VENUE: Marsham Arms, Felthorpe.

Signed.....

Date.....