



OPEN FORUM

ARMC

DATE/TIME OF MEETING:	16th January 2019
VENUE:	Marsham Arms, Felthorpe.
ATTENDEES:	Robert Arneil Klare House), Emma Cliffe*, Rachael Dittrich, Sandra Luckhurst, Lorraine ? (Iceni Care), Bob Pritchard* (Joint Chair/Chair for this meeting),
APOLOGIES:	Robina Clarke*, Alison Holmes*, Michael Millage, Bernadine Pritchett*, Mark Talbot* and Cynthia Phillips,
MINUTE TAKER:	Caroline Payne

*Management Council Members

ITEM NO.	KEY POINTS DISCUSSED / ACTION TO BE TAKEN	NAME	ACTION COMPLETION DATE
1	<p>Bob Pritchard welcomed everyone to the open forum. BP said that although there was an agenda this was an opportunity for Providers to raise any areas of concern they may have and to consider what they would like to see/discuss at future Open Forums. Discussion ensued and it was agreed that it would be good to invite skilled people and possibly include some training on a relevant subject. RD said she would be happy to deliver some short training.</p> <p>Notes from previous open forum held on 24th October 2018 - Agreed as a correct record.</p>		
2	<p><u>New Care Association</u></p> <p>As MM was not present, CP advised that all information and the survey for all Norfolk Providers had been circulated via various channels. The market connectors were also contacting Providers to encourage them to complete the survey.</p> <p>SL said that she and a number of people she had talked too were sceptical about the proposed new Association due to it being led by NCC. SL also felt the questions in the survey were loaded.</p>		
3	<p><u>Cost of Care – WAA</u></p> <p>Nothing to report. However, earlier in the day, an email</p>		

	<p>from Steve Holland, NCC was received pertaining to cost of care and consultation. It was agreed that all Providers should be encouraged to participate in the consultation process. The consultation would last for 28 days. CP will circulate.</p> <p>There was no update available on the Cost Calculator.</p> <p>Robert Arneil advised that he was now receiving the lowest banding for his clients who had previously been on pre-banding prices. However, they now had to pay for Day Care which more than used the increase he had received.</p>	CP	
4	<p>Sleep-Ins - No new information at the moment. Providers should be paying as if working hours.</p> <p>SL said Icenic had challenged HMRC on their fine pertaining to sleep-ins, but HMRC had not reversed their decision to date.</p>		
5	<p>Safeguarding /Training - James Kearns, a member of the SAB will be invited to attend a future meeting to outline further the work of the Board. MM will invite JK.</p> <p>BP said that County Lines had been the topic of discussion at a recent meeting he had attended. BP said this was a serious issue in Norfolk with a pyramid of exploitation. BP will find out who the speaker was and invite them to speak at a future ARMC meeting.</p>	MM	
6	<p>Provider Frameworks – SL said that Day Services were changing dramatically and everything centred on finance. It was agreed to discuss this in the future when more information should be available.</p>		
7	<p>Any other items of concern to members</p> <p>BP asked if any members had made any preparations for Brexit. EU staff will be affected if and when we leave the EU. Members had not made any preparations.</p>		

NEXT MEETING
DATE: 20 th March 2019
TIME: 1.15 pm
VENUE: George & Dragon, Thurton.

Signed.....

Date.....