



OPEN FORUM

ARMC

DATE/TIME OF MEETING:	13th November 2019
VENUE:	Marsham Arms, Felthorpe.
ATTENDEES:	Robert Arneill (Klair House), Richard Beardall (Involve Day Services), Zoe Button (Acorn Park), Amanda Dunn (NCC), Penny Haythorn (Benjamin Foundation), Gary Heathcote (NCC), Jane Jiggins (High Oaks), Michael Millage*, Katie Moore Acorn Park), Bob Pritchard(Joint Chair/Chair for this meeting), *, Christine Pearce Involve Day Services), Mark Pepperell (I Care Service), Cynthia Phillips , Jess Rose (Benjamin Foundation), Jane Shaw (Beeshaw Care Ltd), Thomas Shaw (Beeshaw Care Ltd), Mark Talbot* and Tobias Talbot .
APOLOGIES:	Emma Cliffe, Rachael Dittrich
MINUTE TAKER:	Caroline Payne

*Management Council Members

ITEM NO.		NAME	ACTION COMPLETION DATE
1	<p>Bob Pritchard welcomed everyone to the Open Forum. Special thanks extended to Gary Heathcote and Amanda Dunn (NCC) for attending.</p> <p>Notes from previous open forum held on 3rd September 2019 - Agreed as a correct record.</p>		
2	<p><u>New Care Association – Update</u> MM reported that consultation work had been going on for quite some time and an Interim Board was leading the current work – The Board consists of:</p> <ul style="list-style-type: none"> • Norfolk Independent Care (NIC) – Sanjay Kaushal • Association Representing Mental health Care (ARMC) – Michael Millage • Norfolk and Suffolk Care Support Ltd (N&SCS) – Christine Futter 		

	<ul style="list-style-type: none"> • Community Action Norfolk (CAN) – Jonathan Clemo • Voluntary Norfolk (VN) – Kevin Vaughan Maria Plumb <p>MM reported that a mechanism will be put in place as soon as possible to appoint the CEO. MM said that ARMC will still be part of the new Care Association.</p> <p>MM reported that currently Dr. Fiona Denny was being paid to oversee the project, all others unpaid.</p> <p>JS said she had been disappointed as she had attended the consultation meetings and had made a number of suggestions and none of the Market Connectors had been in touch with her.</p> <p>MM said all the information had been sent to UEA and University of Suffolk and the final report circulated.</p> <p>It was agreed to publish this on the ARMC website. CP will upload.</p>	CP	
3	<p><u>Guest Speakers – Gary Heathcote – Director of Commissioning, NCC and Amanda Dunn, Assistant Director (LD and Autism Commissioning)</u></p> <p>Gary thanked ARMC members for inviting him and Amanda to the meeting. Gary explained that there have been many changes at NCC on how services are being commissioned. There has been a complete re-structure of commissioning in adult social care and NCC is looking at quality in the market and what is important. The new structure goes live in December and Gary and his team are very keen to build a connection with Providers and would like to attend ARMC meetings on a regular basis.</p> <p>Amanda outlined her role, which includes working with the CCG's, commissioning specialist services in autism and learning disability.</p> <p>Amanda said that the vision for LD Strategy was for all people with a learning disability should have the opportunity to be equal members of the Norfolk community. However, Norfolk does not have a good record and NCC is not an exemplary employer for LD/Autism/Mental health and these needs to be addressed. NCC will also be looking at wider working opportunities and informing Employers. Amanda said that the DWP will liaise with NCC to discuss the impact on benefits, universal credit etc.</p> <p>Amanda made the point that Norfolk uses a lot of residential care for LD service users, a bigger proportion than other</p>		

NEXT MEETING
DATE: 22 nd January 2020
TIME: 1.15 pm
VENUE: Marsham Arms, Hevingham.

Signed.....

Date.....